

# Quality and Environment Policy

The many years of experience of International Quick Service Polska Sp. z o.o. have allowed the company to strengthen its position among outsourcing companies, mainly in the automotive industry. We owe it to the improvement of our services and providing them at the highest quality level, with respect for the natural environment and focusing on the requirements of the Client and the interested parties. Guided by the principles of business ethics and respect for the environment, we have become a trustworthy company.

The Quality and Environmental Policy emphasizes and expresses our commitment to continuous improvement of the Company's services while meeting the individual needs of the Client and minimizing the environmental impact resulting from its activities.

**With concern for the environment and in order to maintain and develop the quality of our services, we set ourselves the following goals:**

- ✓ Recognizing new needs and requirements of our Clients and continuously improving our services;
- ✓ Constantly increasing the confidence of our customers in the services we provide;
- ✓ Building and strengthening the company's brand on the domestic and foreign markets;
- ✓ Developing the potential of human resources and the full use of the skills of employees for the benefit of the Company, the Client and the natural environment;
- ✓ Protecting the environment by minimizing pollution and limiting its effects;
- ✓ Implementing new IT solutions.

**We achieve our goals by:**

- ✓ Identify and comply with stakeholder laws and regulations,
- ✓ Open dialogue with the Customer,
- ✓ Thorough identification of current customer requirements,
- ✓ Enhancing competitiveness and process optimization,
- ✓ Participation in national and international industry conferences,
- ✓ Continuous improvement of the communication between the customer and our employees,
- ✓ Involving all employees in improving the quality of our services and the environmental impact of our operations,
- ✓ Raising qualifications of employees and building their quality and environmental awareness,
- ✓ Evaluation and selection of suppliers that guarantee delivery of high quality and environmentally safe materials and services,
- ✓ Optimizing waste management by reducing waste generation and waste segregation,
- ✓ Reducing emissions of pollutants to the environment,
- ✓ Team decision making and problem solving,
- ✓ Continuous improvement of the Integrated Management System based on the requirements of ISO 9001:2015 and ISO 14001:2015.

The implemented Quality and Environmental Policy seals our activity and thinking oriented towards the Client and the environment, and raising awareness of our employees in this respect shapes further development of the company.

This policy is implemented in concrete actions through the implementation of operational objectives and tasks with the full involvement of the Management and all employees of the company.

Gliwice, 31.03.2022r.

**MANAGEMENT BOARD**